



March 17th, 2019

RE: Coronavirus (COVID-19) Update

To Our Business Associates:

During this unprecedented world-wide emergency resulting from the COVID-19 pandemic, Vita-Pakt Citrus Products Company wishes to inform you that it is taking all necessary steps and precautions to assure the safety and protection of its personnel and its operations. We have implemented the following actions:

- Mobilized Our Crisis Management Team to Monitor the CDC and FDA to Evaluate & Implement Company Actions in Real Time
- Employee Needs Are A Top Priority and Managed on an Individual Basis
- Instituted Company-Wide Emergency Text System
- Restricted In-Person Meetings and Implemented Remote Work Where Possible
- Restricted Plant Visitors to Critical Needs Only
- Non-Essential Travel Suspended

Further, because of the fluidity of this world-wide emergency, we have multiple contingency plans in place that we will implement and update as the situation changes. Of course, there is always the possibility of further government action that may disrupt our operational capabilities.

At this time, we do not anticipate a disruption of supply chain. However, there may be situations beyond our control that may impact our ability to procure raw materials, manufacture goods, and fill product orders. In the event an interruption is unpreventable, we will notify you immediately.

It is important to note that, as reported by the FDA, there have been *no reports of transmission of COVID-19 by food or food packaging at this time.*

We are not able to make definitive statements regarding the transmission, but we can share with you a statement made by the U.S. Center for Disease Control:

“Coronaviruses are generally thought to be spread from person-to-person through respiratory droplets. Currently there is no evidence to support transmission of COVID-19 associated with food. Before preparing or eating food it is important to always wash your hands with soap and water for 20 seconds for general food safety. Throughout the day wash your hands after blowing your nose, coughing or sneezing, or going to the bathroom.

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It may be possible that a person can get COVID-19 by touching a surface or object that has the virus on it and then touching their own mouth, nose, or possibly their eyes, but this is not thought to be the main way the virus spreads.

In general, because of poor survivability of these coronaviruses on surfaces, there is likely very low risk of spread from food products or packaging that are shipped over a period of days or weeks at ambient, refrigerated, or frozen temperatures.”

Food safety is and will always be a top priority. Accordingly, we have policies and procedures in place that follow the industry standard of Good Manufacturing Practices (GMP's). Vita-Pakt Citrus Products will remain vigilant as we monitor this situation and protect the well-being of our employees, communities and business associates.

Sincerely,



James R. Boyles
Chairman & CEO
Vita-Pakt Citrus Products CO.